



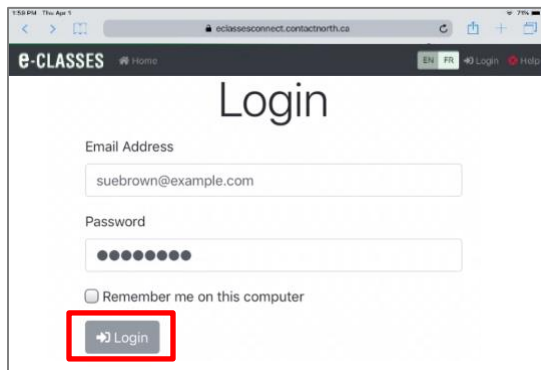
e-CLASSES

Mobile Participant – Quick Reference Card – Adobe Connect 11.2

May 2021 brings Adobe Connect version 11.2 and a temporary change in how you join a session from your iOS or Android mobile device. **Adobe Connect is updating their mobile app and cannot currently be used.** Log into your session from the e-CLASSES login page or by pasting the session link provided by the host into your mobile device browser.

Contact North | Contact Nord Technical Helpdesk 1-888-850-4628, Monday to Friday, 7:30am ET – 10:30pm ET

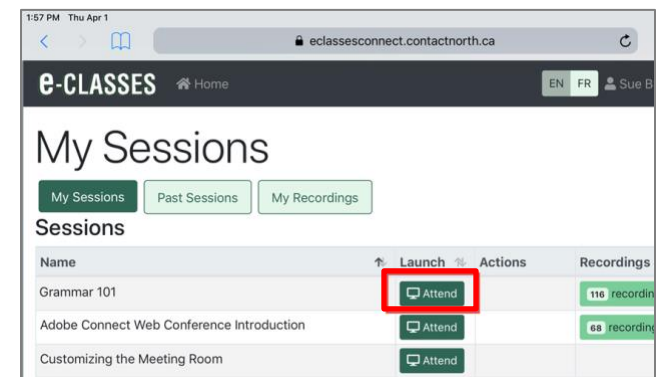
1. Login to your session from the e-CLASSES login page



Go to eclassesconnect.contactnorth.ca on your device's web browser then enter your email address and password. Tap **Login**.

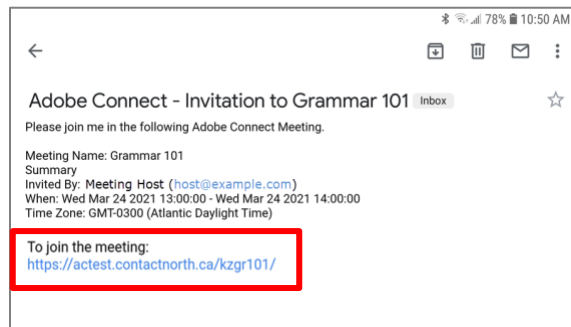
Once logged in, you will see your "My Sessions" page. Find the session you wish to attend and tap the "Attend" button.

See page 2 for more details.

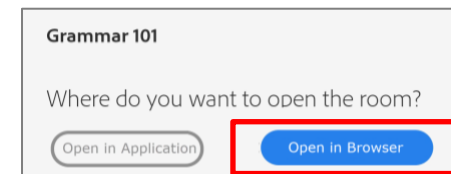


2. OR, login to your session from the provided session link

Tap on the session link in your email invitation and then tap on **Registered User**. Enter your email address and password (if you do not have login credentials, select **Guest** and enter your name). Tap **Enter Room**.



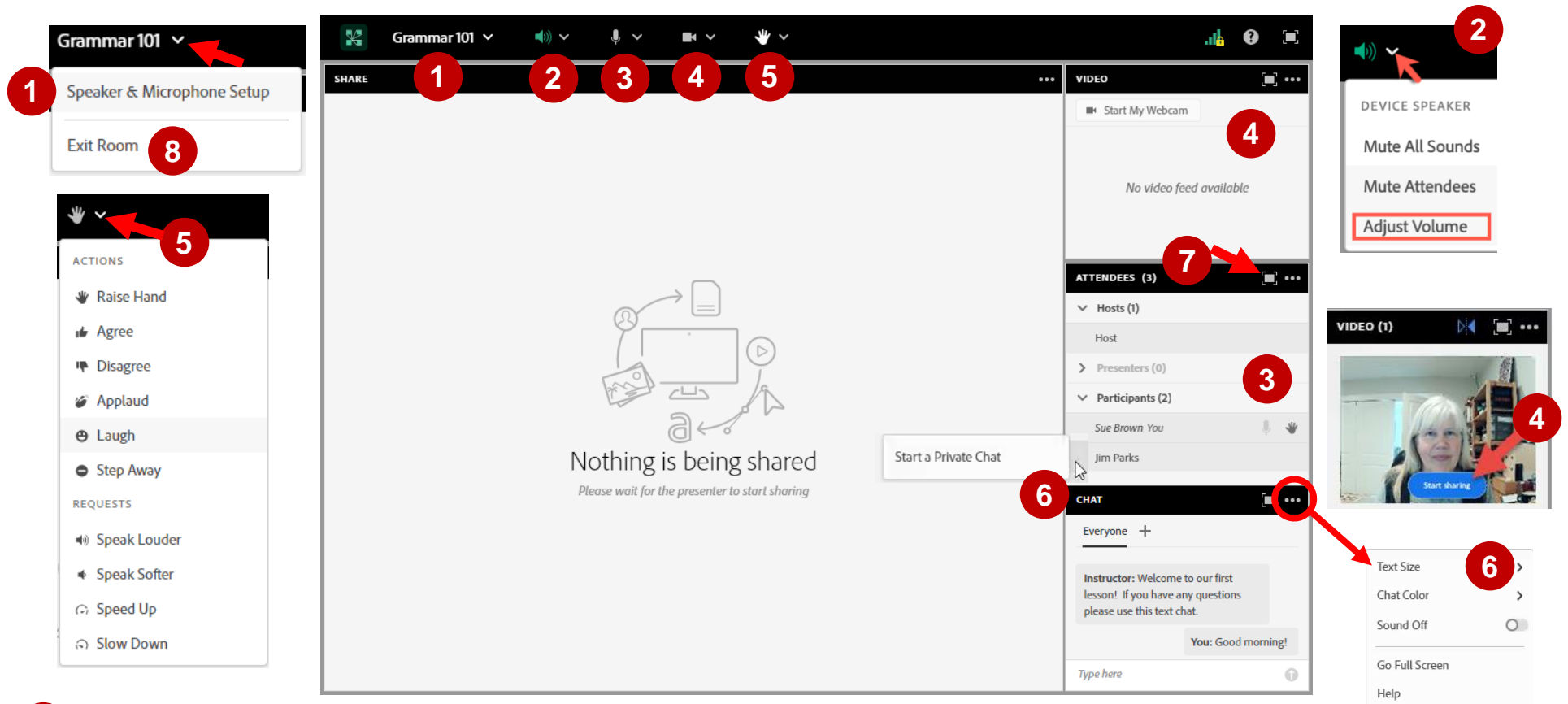
When requested, select **Open in Browser**. The mobile application is not currently functional in standard view.




See page 2 for more details.

For more Adobe Connect resources, go to eclassesconnect.contactnorth.ca/help/participant.

Adobe Connect 11.2 **Mobile Browser** Participant Interface



- 1 Test your **Speaker & Microphone Setup** from the Meeting drop-down menu.
- 2 Adjust sound levels from the Speaker drop-down menu. * You may need to enable speaker permissions on your device settings.
- 3 If the host enables your microphone, you will see a grey microphone in the Menu bar – **tap to turn on the microphone, tap again to mute the microphone.**
* You may need to enable microphone permissions on your device settings.
- 4 If enabled, you can share your live webcam by tapping the **Start My Webcam** button on the Video pod or the webcam icon in the Menu Bar. After previewing your webcam video, tap Start Sharing to share your video with all participants. * You may need to enable camera permissions on your device settings.
- 5 Tap on the hand icon to **raise your hand**. To select another action – agree, disagree, laugh, applaud, step away - tap the drop-down menu arrow beside the hand. These show beside your name in the Attendees pod. To remove an action icon, tap it again. Request icons disappear after about 8 seconds.
- 6 To **Everyone Chat**: type in the Chat pod and **tap the Send arrow**. Pod Options menu in the top right corner of the Chat pod sets Chat font size and colour as well as notifications. *If private chat is enabled*, use the + to start a private chat or tap on a name in the Attendees pod and tap Start a Private Chat.
- 7 Tap any full screen icon  to enlarge a pod for better viewing. Tap again to return to default size. **Mobile in browser users can now use File downloads and Web Links!**
- 8 Your instructor may end the session for everyone or you can leave the session with **Exit Room** from the Meeting drop-down menu.