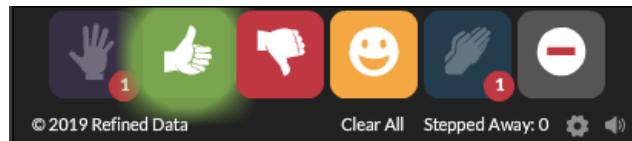




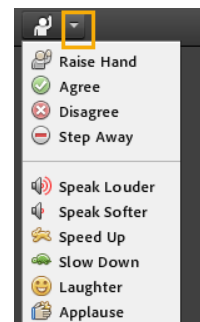
Adobe Connect Share Pods

HandsUp Communication Icons



Adobe Connect Meeting hosts can use the HandsUp app to present more prevalent and positionable communication icons for attendees

The standard communication or Status icons are on the top application bar of an Adobe Connect Meeting session. Using these Status icons takes a bit more mouse travel and users sometimes miss the additional Status options in the dropdown menu.



To use HandsUp, go to an existing Share pod or open a new one.

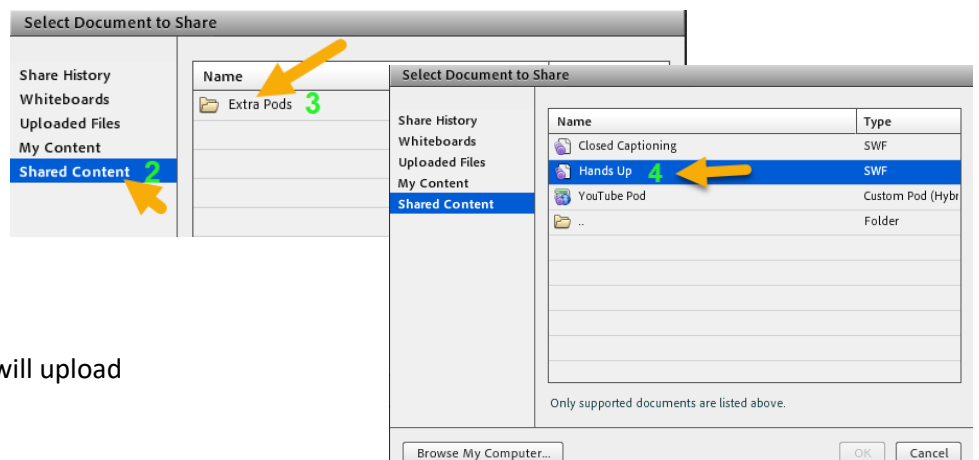
1. From the Share centre dropdown choose *Share Document*.



2. Choose *Shared Content*.

3. Choose *Extra Pods*

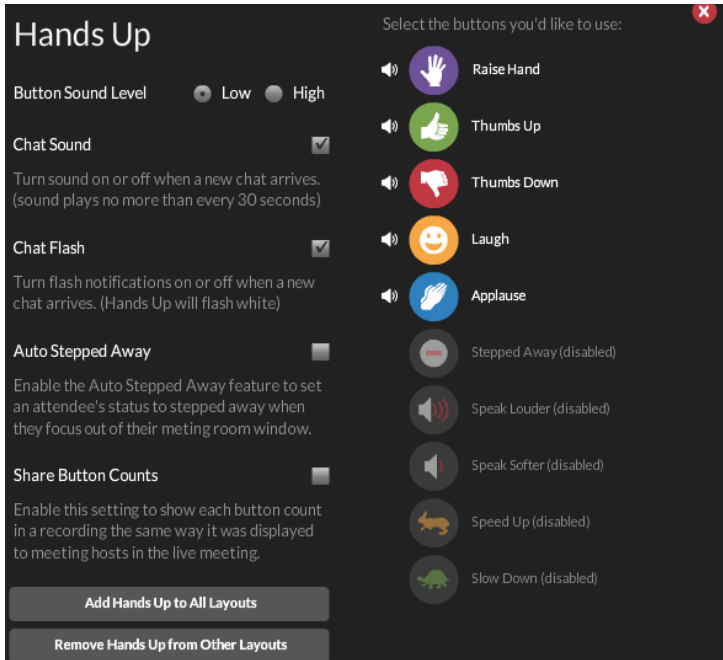
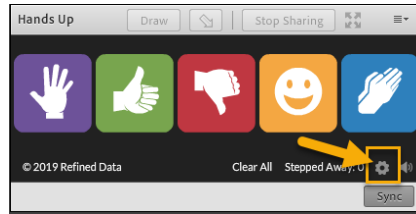
4. Choose *Hands Up*,
click OK



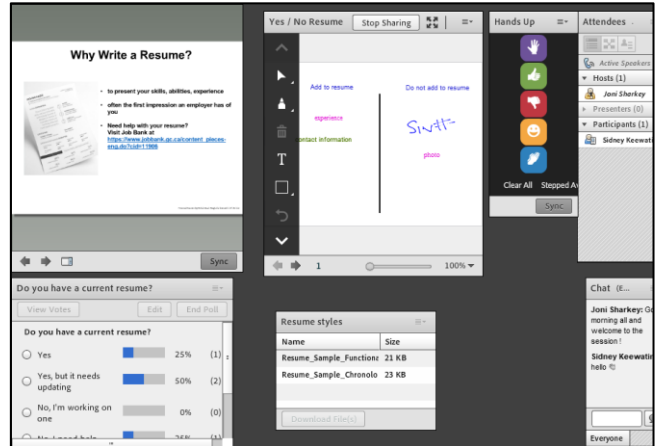
Within a few seconds HandsUp will upload and open.

From the **Settings** gear, the host can choose desired icons, sound effect volumes, add to current or all layouts.

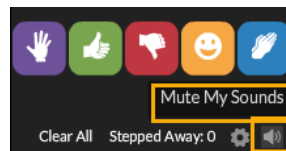
When settings are complete, X the **Settings** window.



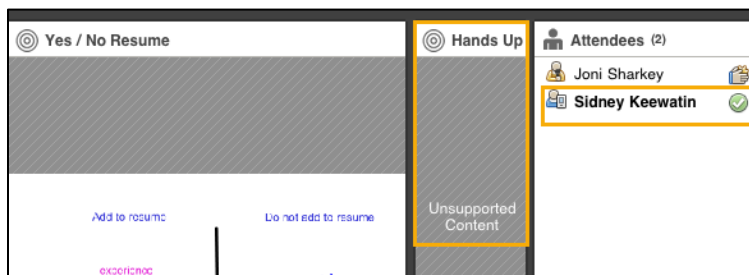
Resize and position the HandsUp pod.



Individual users can choose to **Mute My Sounds**.



On **mobile**, the HandsUp pod shows as “unsupported” however feedback given by mobile attendees integrates into the **Attendees** pod.



For technical assistance call the Contact North Helpdesk, Monday to Friday 7:30 am ET to 10:30 pm ET at 1-888-850-4628.

Adobe Connect Meeting resources can be found at <https://eclassesconnect.contactnorth.ca/help/host>